



Happy holidays!

November is coming to an end, which means it is time for the most fun and “gezellig” month of the year! Lots of lights, decorations, food, presents, guys with white beards, alcohol (for most) and spending time with family and friends.

Even though enjoyable for us, December has its ups and downs for our furry friends. While they get to feast with us under the Christmas table (usually after hours of begging), getting more attention than they could wish for and maybe even get presents, they also have to endure the horrible fireworks all around Amsterdam, spending a few hours each day under a piece of furniture ☹️ We’re certain though we will all make sure they will enjoy December, as much as we do! Maybe even get dressed in the X-mas spirit...

We have a lot of new developments we want to share with you guys. We hope you will all enjoy this month’s newsletter and want we wish everybody **Happy Holidays!**

Cheers!

-Didem & Can

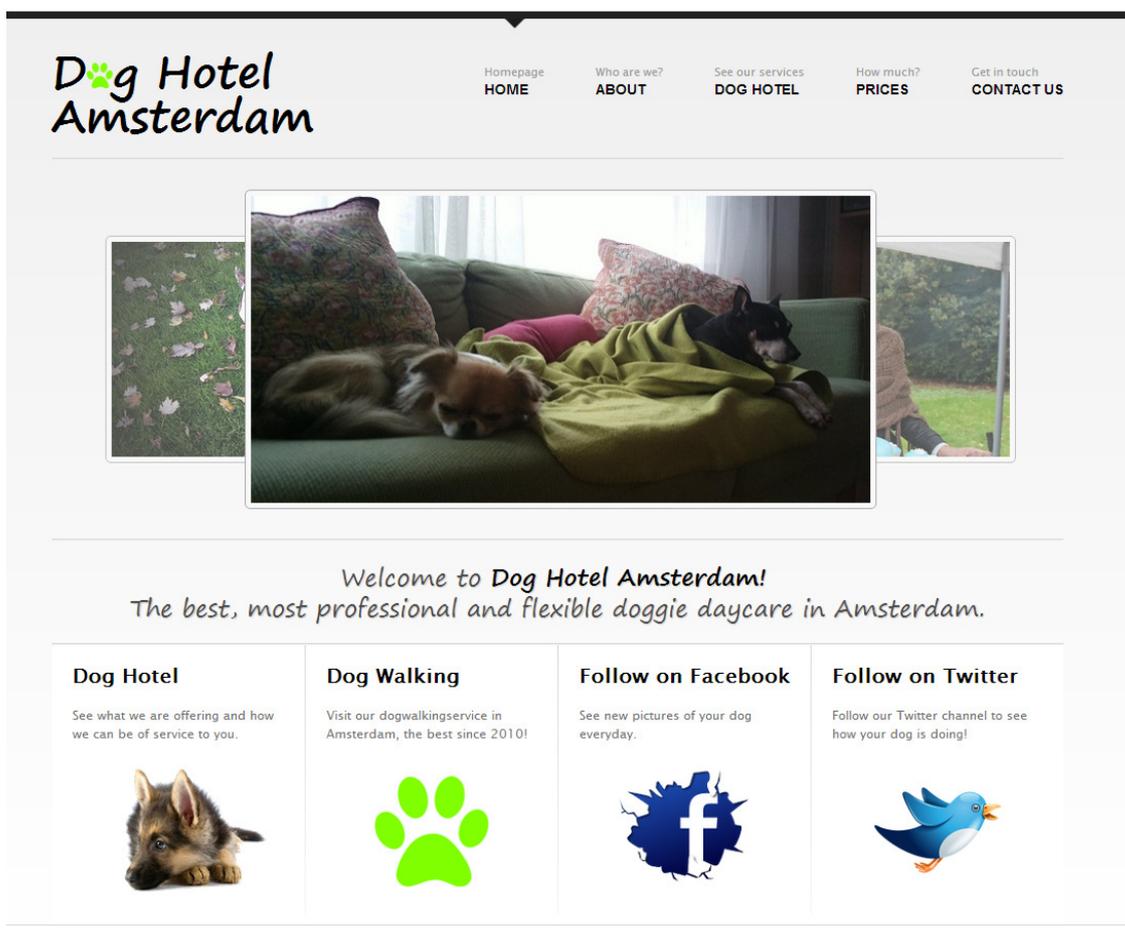


Dog Hotel

Very very very exciting news! Yes again! ☺️ We’ve moved to a new place and, as announced in the newsletter of October, this gave us the opportunity to add a new service. So ...drum roll... we started **Dog Hotel Amsterdam!** A new service requires a new website, and we’ve picked a website that describes our service the best. It is a hotel for dogs and it is the very best, so we decided to go for: www.besthotelfordogs.com.



Dog Hotel Amsterdam is basically a place where dog owners can leave their dog(s) when they go out of town. As always, pick-up and drop-off service is available and dog owners will be updated frequently through our social media channels and/or privately. Our little visitors will get the best care available in our home. Best of all, they will join the daily walks organized by dogwalkingservice.nl and hang out with the best pack(s) in Amsterdam. We hope you all like the new website and please feel free to share your opinions about it. You know how to reach us!



A new dogwalker

We announced in September that Can would be joining dogwalkingservice.nl, and that time has come! You've all met Can and he has joined pack walks the last couple of weeks and our furry friends got to know him and trust him. On the 20th of December Can will join full-time and we will reign the parks of Amsterdam together ☺

How the transition will take place is explained in two steps in the Newsletter of September. Now Step 1 is complete we will be moving on to Step 2! We will keep you guys informed at all times.



Dog Registration Form/Terms & Conditions

Dog Registration Form - We've decided to introduce the "Dog Registration Form", this form is meant to be filled in by dog owners who want to make use of our services. The form contains basic questions such as your dog's name and breed but also more important medical questions such as vaccinations, medications and numbers to call in case of emergencies. There is also space so you can let us know about your dog's special quirks 😊 The form will give us important information about our small friends so we can act accordingly. We will leave this form at your homes the coming weeks and pick it up when you are ready. If you have two dogs, we will leave two forms for you to fill in. Filling in and signing the "Dog Registration Form" will acknowledge that you agree with the "Terms & Conditions" of our services, this will be stated on the bottom of the form. What are the "Terms & Conditions" of our services?

Terms & Conditions – Together with the above stated form we have also set up a document summing up our "Terms & Conditions", also available in Dutch if that's preferred ("Algemene Voorwaarden"). This document contains the basic rules for our service, stating rights and obligations for both sides. We never needed this document and wish we didn't have to, but we are growing and we've acknowledged and accepted that a document like this is necessary in this age. We would like to ask all of you to read this document. We do want to state that our service will not change in any way, it's just meant as precaution. We hope you guys agree that such a document is needed and will provide a better service overall. The "Terms & Conditions" will be available in PDF on our websites.

If you have any questions about these documents please feel free to contact us about it.

Thank you all for your understanding and cooperation!





Change of prices

We have received a lot of positive feedback for the new available payment method and most of you have started to transfer money instead of cash payments. We are glad it was received positively.

With 2013 around the corner (if the Mayans are wrong of course) we've decided to adjust our prices. The new prices can be found on our websites and are as follows:

<u>Dog walking service</u>	Pack walk*	Solo walk*
1-2 walks per week	€14,-	€19,-
3 walks per week	€13,-	€18,-
4-5 walks per week	€12,-	€17,-
<i>*€5,- extra per dog.</i>		
<u>Pet caring</u>		
Pet visiting	€12,-	
Pet sitting (sleepover)	Dependent on situation	
<u>Dog hotel</u>		
<14 nights	€20,- per night*	
>14 nights	€15,- per night*	
<i>*€5,- extra per dog.</i>		
<u>Dog grooming</u>		
Small & medium breeds	€45,-	
Big breeds	€55,-	

- All prices are including 21% BTW (tax)
- The new pricelist will be valid as of **01-12-2012**.
- For everyone who is already making use of our services, the prices will change on **07-01-2012** (the second week of January).

As can be seen, some prices have gone up and some were toned down. We feel these prices are more fitting to our services. We hope the new prices are acceptable and if you have any questions and/or remarks, please feel free to contact us.



Farewell...

"It's hard to say goodbye". You are so right Celine Dion! Two weeks ago we had our last walk with James. Anamaria and Magnus moved to Brazil and of course James went with them. We miss him a lot, his energy and his enthusiasm were one of a kind. So here are some pictures of the fun times we had with him and a picture of him now in Brazil together with his friend Bianca (with cute bows!), which Anamaria was so kind to send us last week.

We hope one day we will see you guys again! Thank you for everything!

